

Ru-00000A-12-0270



0000139900

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: 602-542-2000

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 106244

Date: 10/5/2012

Complaint Description: 19B Other - R & R's
N/A Not Applicable

First:

Last:

Complaint By: **John and Barbara Snyder**

Account Name: John and Barbara Snyder

Home: (602) 542-2000

Street: n/a

Work:

City: Elgin

CBR:

State: AZ Zip: 85611

is:

Utility Company: **Mohave Electric Cooperative, Inc.**

Division: Electric

Contact Name: [Redacted]

Contact Phone: (602) 542-2000

Nature of Complaint:

John and Barbara Snyder
106244
ELGIN, AZ 85611

17 September 2012

Arizona Corporation Commission
Consumer Services Section
Docket No. WU-00005L-12-0270
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

OCT 11 2012

DOCKETED BY

RM

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2012 OCT 11 P 12:39

RECEIVED

I know the cooperative is committed to providing reliable service at the lowest cost, but although we have expanded our transmission lines we still have as many power outages as before and the service has not improved.

I generally support the Board's recommendations. It now appears they want it to be easier to raise rates without suffering through the legitimate objections of the membership by creating more hoops for the owner-members to jump through.

I believe that the cooperative, can save money without silencing or causing hardship to the membership. I am concerned that six months is not enough time for the members to research, organize anti voice opinions. Generally the members are employed elsewhere and although these decisions concern a necessity, they don't get priority attention because survival is more pressing.

I've never seen rates go down although I have seen the economy go backwards at an alarming rate. I've watched nice neighborhoods become shabby as good; hardworking people can't afford to maintain them. I've listened; to the talk about what we can afford and I recognize the vision as self-centered.

I'm not complaining, just stating observances. I don't believe this action will reduce payroll or save any appreciable money but it will inconvenience the members and therefore is not justified.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sincerely,

Barbara Snyder
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed in RU-00000A-12-0270
End of Comments

Date Completed: 10/5/2012

Opinion No. 2012 - 106244

RU-00000A-12-0270

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 105884

Date: 9/17/2012

Complaint Description: 19B Other - R & R's
N/A Not Applicable

First:

Last:

Complaint By: **Raymond**

LeRue

Account Name:

Home:

Street:

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86429

is:

Utility Company: **Mohave Electric Cooperative, Inc.**

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

9/14

Customer would like to see the rule changed passed as requested in docket No. RU-00000A-12-0270.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 9/17/2012

Opinion No. 2012 - 105884

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 105883

Date: 9/17/2012

Complaint Description: 19B Other - R & R's
N/A Not Applicable

First:

Last:

Complaint By: Millard

Christain

Account Name: Millard Christain

Home:

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Mohave Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

9/14

Customer would like to see the rule changed passed as requested in docket No. RU-00000A-12-0270.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 9/17/2012

Opinion No. 2012 - 105883
